

EMPLOYEE BENEFITS

Open Enrollment and Summary of Material Modifications

January 1, 2025 – December 31, 2025

If you (and/or your dependents) have Medicare or will become eligible for Medicare in the next 12 months, a Federal law gives you more choices about your prescription drug coverage. Please read the Individual Creditable Coverage Disclosure notice for more information. If you have questions about your options, please, contact Human Resources, or our Benefits Consultant, Parker, Smith & Feek.

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The information in this Benefits Summary is presented for illustrative purposes and is based on information provided by the employer. The text contained in this Summary was taken from various summary plan descriptions and benefit information. While every effort was taken to accurately report your benefits, discrepancies, or errors are always possible. In case of a discrepancy between the Benefits Summary and the actual plan documents, the actual plan documents will prevail. For specific tax or legal advice, please consult with your own tax or legal advisor for assistance. All information is confidential, pursuant to the Health Insurance Portability and Accountability Act of 1996. If you have any questions about this summary, contact Human Resources.

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OPEN ENROLLMENT 2025



Our health care plan renews on January 1, 2025. This is the time when we review our benefit plan offerings, our projected costs based on our carrier's rate increases, and our future expected claims. We also look at the competitiveness of our program and what the College can afford. We are a self-insured plan, which means that the cost of non-catastrophic claims, (those under \$175,000 during a calendar year), are borne by the College.

Our 2024 medical, pharmacy and dental expenses saw modest increases from the prior year; the cost of care has increased and more of us have been using healthcare. The increase we made to our budget in 2024 covers the majority of the costs of the plan and we are happy to announce that we will maintain the same budget for 2025. This means that the premiums paid by staff, faculty and the College will not change in 2025. To fully cover the costs, the College will use some of our reserves in order to maintain the current payroll deductions.

In consultation with the Faculty and Staff Benefits Committees, we have made the following decisions related to our benefit offerings effective January 1, 2025:

- · Premera Blue Cross will continue to administer our medical and dental benefits
- Vision Service Plan (VSP) will continue to be our provider for routine vision exams and hardware benefits (lenses and frames)
- Life and disability benefits will continue with Reliance Standard
- Our Employee Assistance Program will continue with Canopy
- You will continue to be able to set aside pre-tax dollars into a Flexible Spending Account (FSA) for healthcare or dependent care expenses, administered by Navia Benefit Solutions

What you pay towards your medical, vision and prescription benefits will continue to be based on your salary, as illustrated on pages 5 and 6.

Whitman College will continue to pay the full employee-only premiums for dental coverage, and you will continue to be responsible for the full cost to cover eligible family members.

This benefit guide provides the information you and your family needs to make decisions about your benefits during this year's open enrollment, which is from November 18 – December 2, with all changes effective January 1, 2025. You will learn about the plan changes, the open enrollment process, and plan costs. Please take a few minutes to review this important information so you can make the best coverage decisions for you and your family.

Eligibility Requirements Full-Time Employees

Full-Time Employee	Dependents	Waiting Period
Employees who work 1,560 hours per	Your legal spouse or domestic partner*	1st of the month coincident with or
year (full-time equivalency (FTE) of .75 or	Dependent children may be covered	next following date of hire or status
greater)	until age 26	change

Full-time employees are eligible for the following benefits:

- Medical/prescription/vision plans
- Retirement savings plan
- Healthcare and dependent care flexible spending
 plan
- Employee Assistance Program

- Group life insurance
- Group AD&D insurance
- Optional life and AD&D insurance
- Optional group dependent life insurance
- Long term disability insurance

Dental Plan

Part-Time Employees

Part-Time Employee	Dependents	Waiting Period
Employees who work less than 1,560	Your legal spouse or domestic partner*	1st of the month coincident with or
hours per year but at least 910 or more	Dependent children may be covered	next following date of hire or status
hours per year (.4474 FTE)	until age 26	change

Part-time employees are eligible for the following benefits:

- Medical/prescription/vision plans
- Retirement savings plan

- Healthcare and dependent care flexible spending
 plan
- Employee Assistance Program

* Domestic partner must meet all requirements included in the "Affidavit of Qualifying Domestic Partnership". An eligible partner is extended the same rights and benefits as a spouse. Coverage also includes eligible children of partner. Some tax status differences may apply.

Enrollment Changes

For new employees, this is your chance to enroll in the Whitman College Employee Benefits Plan. You must enroll yourself and your dependents within 30 days of becoming eligible for benefits. You can enroll eligible dependents at the same time you enroll yourself.

Once you're enrolled in benefits, you generally aren't allowed to make changes until the next annual Open Enrollment. Open Enrollment is your one chance each year to review your coverage and make changes to your benefits. It's also your chance to enroll if you declined coverage when you first became eligible. Open Enrollment changes take effect on January 1 each year.

Other than during Open Enrollment, you can make changes to your benefits during the year only if you experience a qualifying status change. Please refer to the Special Enrollment section later in this document (page 26).

Open Enrollment

This is the time of year to add or drop coverage for any eligible family members. If you do not enroll an eligible spouse or child now because they have coverage through another employer, you may only add that person on our plan during next year's Open Enrollment period, unless you experience a qualified family status change. Please refer to the Special Enrollment section later in this document (page 26).

Open enrollment also provides you an opportunity to change your voluntary life election with Reliance Standard. You may elect or increase voluntary life insurance for yourself by either \$10,000 or \$20,000 with no questions asked (no Evidence of Insurability application is needed) during open enrollment if you haven't been previously declined for coverage. You may elect or increase voluntary life coverage for your spouse or domestic partner by either \$5,000 or \$10,000 with no questions asked as long as they haven't been previously declined for coverage.

This is also the one time of year when you can choose to participate in our healthcare and dependent care flexible spending accounts for 2025.

What Do I Have To Do?

- If you are not making any changes, and do not want a healthcare or dependent care flexible spending account, you don't have to do anything.
- This is your opportunity to add coverage for your spouse or partner and children who were previously eligible but not enrolled.
- O If you wish to participate in the Health FSA or Dependent Care FSA, you must make an election with Navia. Please follow the steps in the link provided to you via email. Visit www.naviabenefits.com and use Employer code: WMN.
- If you wish to drop coverage for yourself or any family members, now is the time to do so.
- If you wish to make changes to your voluntary life election, complete the Reliance Standard enrollment form and evidence of insurability form for amounts over the guarantee issue amount.
- If you would like to make changes during open enrollment, email Carol Allen in Human Resources at allenc@whitman.edu to receive forms through BambooHR. Using BambooHR allows us to receive your forms securely and protect your information. All forms must be submitted to Human Resources by December 2nd. If you need assistance please contact Carol Allen at allenc@whitman.edu or (509) 527-5173.

ALL FORMS MUST BE COMPLETED AND RETURNED TO HUMAN RESOURCES BY DECEMBER 2ND.

Where Do I Go If I Have Questions?

- See page 7 for customer service numbers and websites for the carriers.
- If you need assistance completing open enrollment forms, please contact Human Resources at (509) 527-5173 or via email at **HR@whitman.edu**.

Benefits Advocacy – Here To Help

Parker, Smith & Feek, Inc.

Whitman College has also partnered with Parker, Smith & Feek to provide you and your family with individualized assistance with insurance problems you are unable to resolve directly with the carriers. This includes claims issues, eligibility questions, network problems and general healthcare or insurance questions.



Your Account Manager	Email	Phone
Laura Fielding	lafielding@psfinc.com	(800) 457-0220 x3685

How Much Do I Have To Pay?

Employee Only Coverage

The amount you pay towards your employee only coverage depends upon your annual earnings and is as follows:

Category 1

• Full-time and part-time employees working 130 or more hours per month whose annual salaries are at or below the federal Health and Human Services Poverty Guideline (currently \$31,200 for a family of four), will be exempt from making a monthly premium contribution for employee only coverage. Whitman College will pay 100% of the employee portion of monthly premium.

Category 2

• Full-time and part-time employees working 130 or more regularly scheduled hours per month whose annual salary is above \$31,200 will pay a monthly premium contribution equal to 0.65% of their pay. If you receive an increase in pay during the year, your employee only monthly premium will be re-calculated, based on the new salary.

Example – If you are currently making \$35,000 or \$60,000 per year, then you would use the following calculation to determine your employee-only monthly premium cost:

Employee Salary \$60,000 x .0065 = \$390/12 months = \$32.50 per month

Employee Salary \$35,000 x .0065 = \$227.50/12 months = \$18.96 per month

Category 3

• The monthly premiums for part-time employees working less than 130 hours per month but at least 910 hours per year will continue to be prorated, based on the full-time equivalent percentage. For example, a part-time employee working 24 hours per week will pay 40% of the monthly premium.

Family Coverage

Based on your salary, you will pay between 45% - 55% of the premium cost to cover your eligible family members for medical, vision, and prescription drug coverage. You will continue to pay 100% of the premium cost to cover your eligible family members for dental coverage. Please see the following chart which outlines the contributions you and Whitman will incur in covering your family members, for medical/vision and dental coverage.

Per Month, effective	Medical/Vision	Medical/Vision	Medical/Vision
January 1, 2025	Your Contribution	Whitman College Pays	Total Premium
	Employee		
	Category 1, 2 or 3	Varies	\$837
	Spouse/Domestic Par	tner*	
<\$35,000	\$319	\$390	\$709
\$35,000-\$55,000	\$337	\$372	\$709
\$55,001-\$70,000	\$355	\$354	\$709
\$70,001-\$90,000	\$372	\$337	\$709
>\$90,000	\$390	\$319	\$709
	Child or Children		
<\$35,000	\$288	\$353	\$641
\$35,000-\$55,000	\$304	\$337	\$641
\$55,001-\$70,000	\$321	\$320	\$641
\$70,001-\$90,000	\$337	\$304	\$641
>\$90,000	\$353	\$288	\$641
	Spouse/Domestic Partner*	& Children	
<\$35,000	\$607	\$742	\$1,349
\$35,000-\$55,000	\$641	\$708	\$1,349
\$55,001-\$70,000	\$675	\$674	\$1,349
\$70,001-\$90,000	\$708	\$641	\$1,349
>\$90,000	\$742	\$607	\$1,349

Per Month, effective	Dental	Dental	Dental
January 1, 2025	Your Contribution	Whitman College Pays	Total Premium
Employee	\$0	\$44	\$44
Spouse/Domestic Partner*	\$44	\$0	\$44
Child or Children	\$32	\$0	\$32
Spouse/Domestic Partner* & Children	\$76	\$0	\$76

* Includes benefits coverage for domestic partners and their children. Due to IRS regulations, contributions for domestic partners are made on a post-tax basis. In addition, any premiums paid by Whitman College on behalf of a domestic partner will be considered taxable income to the employee.

Please note that when your contributions are taken out of your paycheck on a pre-tax basis, as allowed by Section 125 of the Internal Revenue Code. IRS rules state that once you make your enrollment election for the year, you will not be allowed to change that election until the next Open Enrollment period, unless you have a change in family status, such as marriage, divorce, birth of a child, or change in employment status. This means you may not drop coverage for a dependent during the year unless there is a qualified change in family status.

What's Changing?

• Flexible Spending Account: See page 17.

Contact Information

Refer to this list when you need to contact a benefits vendor. For general information, contact Human Resources.

Enrollment & Eligibility	Human Resources	509-527-5173	HR@whitman.edu
Medical, Vision and Prescription Drugs	Premera Blue Cross Nurseline	800-722-1471 800-841-8343	www.premera.com
Rx Mail Order	Express Scripts	800-391-9701	
Virtual Care	98point6 DoctorOnDemand		www.98point6.com/premera www.doctorondemand.com/premera
Behavioral Health	TalkSpace		www.talkspace.com/premera
Dental	Premera Blue Cross	800-722-1471	www.premera.com
Vision	Vision Service Plan	800-877-7195	www.vsp.com
Flexible Spending Arrangement (FSA)	Navia Benefits	800-669-3539	www.naviabenefits.com flexplan@naviabenefits.com
Employee Assistance Program (EAP)	Canopy	800-433-2320	www.canopywell.com
Travel Assistance	On Call International	U.S.: 800-456-3893 <i>Outside U.S.</i> : 603-328- 1966	www.reliancestandard.com
Life Insurance and Long Term Disability	Reliance Standard	800-351-7500	www.reliancestandard.com
Benefits Advocacy	Laura Fielding Parker, Smith & Feek	(800) 457-0220 x3685 lafielding@psfinc.com	www.psfinc.com

MEDICAL COVERAGE



Premera Blue Cross

Benefits Summary

The plan encourages you to use in-network providers by charging you lower co-pays and co-insurance amounts. In-network providers agree to bill Premera directly and to accept a negotiated fee as payment in full. Out-of-Network providers have not and you may have to pay amounts above Premera's allowable charge (also called balance billing). To find a list of in-network providers, go to **www.premera.com** and search for providers in the **Heritage Plus** Network. The deductible and out-of-pocket maximum are on a calendar-year basis and reset every January 1st.

DON'T FORGET YOUR ANNUAL EXAM. PREVENTIVE CARE IS COVERED 100%.

-	In-Network: Heritage Plus	
Annual Deductible		
Individual	\$500	
Maximum per family	\$1,000	
Out-of-Pocket Maximum		
Individual	\$2,500	
Maximum per family	\$5,000	
Preventive Care		
Routine Exam	Paid at 100%, deductible waived	
Laboratory Services	Paid at 100%, deductible waived	
Physician Services		
Office Visits	Paid at 100% after \$25 copay, deductible waived	
Inpatient	Paid at 80% after deductible	
Outpatient X-Ray and Laboratory Services	Paid at 80%, deductible waived	
Emergency Services	Paid at 80% after deductible	
Hospital Services		
Inpatient and Outpatient	Paid at 80% after deductible	
Outpatient Rehabilitation		
45 visits per calendar year	Paid at 100% after \$25 copay, deductible waived	
Mental Health Outpatient	Paid at 100% after \$25 copay, deductible waived	
Spinal Manipulations		
12 visits per calendar year	Paid at 100% after \$25 copay, deductible waived	
Acupuncture		
12 visits per calendar year	Paid at 100% after \$25 copay, deductible waived	
Vision Exam	Paid at 100%, deductible waived	
Out-of-	Network	
OON Deductible	\$500	
Maximum per family	\$1,000	
OON Out-of-Pocket Maximum		
Individual	\$4,500	
Maximum per family	\$9,000	
Out-of-Network Coinsurance	Paid at 60% after deductible	

PHARMACY COVERAGE



Premera Blue Cross

Benefits Summary

A formulary is a list of covered medications that have been categorized into medication types based on cost, efficacy and availability of options within therapeutic groups. Our pharmacy benefit uses the Essentials Formulary which is based on the use of preferred medications that are both effective and lower cost and require a prescription to purchase. If you choose to purchase preferred medications, your copayment will be lower. If you take a medication regularly, we encourage you to purchase them through our mail order program. You experience the convenience of home delivery and at a lower cost to you. Mail order allows you to purchase up to a 90-day supply of medication for just two retail copays!

This plan requires the use of appropriate generic drugs. When available, a generic drug will be dispensed in place of a brand name drug. If a generic equivalent isn't manufactured, the applicable brand name copay or coinsurance will apply. You or the prescriber may request a brand name drug instead of a generic, but if a generic equivalent is available, you'll be required to pay the difference in price between the brand name drug and the generic equivalent, in addition to paying the applicable brand name drug copay or coinsurance. If there is a medical reason why you cannot take the generic, you may appeal the generic requirement to Premera to have the penalty waived.

	Retail (30-day supply)	Mail Order (90-day supply)	
Preferred Generics	\$10 copay per script	\$20 copay per script	
Preferred Brand	\$20 copay per script	\$40 copay per script	
Preferred Specialty Drugs Thru Accredo Mail Order Specialty Pharmacy Only	Not Available	\$40 copay per script, limited to 30-day supply	
Non-Preferred Generic/Brand	\$80 copay per script	\$160 copay per script	
Non-Preferred Specialty	Not Available\$80 copay per scilimited to 30-day si		
Notice regarding Medicare Part D	Our medical plans offer what is called "creditable coverage," which means a Medicare- eligible person will not have to buy a Medicare Part D supplement for prescription drugs, and will not be subject to the 1% per month late enrollment charge assessed by Medicare for purchasing Part D at a later date. If you have questions about your options, please contact Human Resources.		

Retail prescriptions from an out-of-network pharmacy are covered at 60% after the applicable copay. There is no coverage for specialty drugs or mail order from a pharmacy not in the network.

When filling a prescription at the pharmacy, the Premera system will automatically look for offers from discount cards that are available. If the discount card price is lower than your regular copay, the discount card price will apply.

Is my medication covered? Are they preferred?

To find out which drugs are part of the Essentials Formulary:

- 1. Visit www.premera.com
- 2. Scroll to the bottom and under Pharmacy select "Covered Drugs"
- 3. Select the E1/E4 formulary for a full listing of medication classifications

Once you are enrolled with Premera, you can search the formulary from your member portal:

- 1. Log on to your member portal at www.premera.com
- 2. Under "Prescriptions" at the top of the page, select "Manage Prescriptions"
- 3. Select "Search drug prices" to access the Express Scripts interactive cost and coverage tool

VIRTUAL AND TELEPHONIC CARE



98point6 or Doctor on Demand

Virtual care provides 24/7 access to a board certified, licensed family practice doctor or pediatrician via text or video and can be used for many of your medical issues. It replaces expensive visits and long wait times at the ER or urgent care clinic to diagnose and treat those acute, non-emergent medical issues that may arise such as:

- Cold and flu
- Sore throat
- Rashes
- Allergies
- Headaches

- Bronchitis
- UTI
- Fever
- Asthma
- And much more!

Doctors can also write short term prescriptions and will send the script electronically to the pharmacy of your choice. After the visit, at your request, the doctor will send electronic chart notes to your primary care doctor. Virtual care is not a substitute for a primary care doctor.

How does it work?

Download the app and set up your account. Make sure you have your Premera ID card ready. The average wait time is 3–7 minutes. You can have your visit via smart phone, tablet or computer.

Services	98point6	Doctor on Demand
24/7 Access	www.98point6.com/premera	www.doctorondemand.com/premera
Care Delivery	Text messaging	Phone Video chat
Provider Type	Primary care Urgent Care Dermatology	Primary care Urgent Care Dermatology Mental Health
Other	Prescribe medication Order medical tests	Prescribe medication Order medical tests

Talkspace Behavioral Health Care



You can receive behavioral health counseling through TalkSpace. Once you have established a relationship with your provider, you have access to unlimited text messaging. Go to the TalkSpace site at **https://redemption.talkspace.com/redemption/premera** or mobile app and select the provider that best fits your care criteria prior to making your appointment.

Brightline



Brightline is a behavioral health benefit available to you and your children covered on the medical plan. Whether you and your kids are navigating school pressure, navigating IEPs, anxiety, social media and cyberbullies, tough behavior, self-esteem, or other tough stuff, Brightline's expert team of therapists, coaches, and others are here to help. Get started with Brightline today! https://www.hellobrightline.com/premera?referrer=access

*Please note: Brightline's services are covered benefits under Premera health plans, for children covered as dependents on these plans. Brightline will check your eligibility when you sign up. Copays may apply

Premera MyCare App



Through the Premera MyCare app, you can get seen virtually at any time. Premera MyCare offers low-cost, convenient and high-quality care from the comfort of your home. Get access to virtual care providers for timely treatment options including:

- Primary Care
- Health Management
- Mental Health
- Substance Use
- Prescriptions

Physical Therapy

刻 omada

Omada connects you to an expert physical therapist through your phone or smart device. You'll receive a live video visit, an assessment, and a personalized treatment plan so you can get back to feeling better fast. They can even send portable exercise equipment to your home. Visit https://msk.omadahealth.com/go/premera to get started.

Chronic Condition Support with Teladoc Health (formerly Livongo)



Premera offers a comprehensive chronic condition support program through Teladoc Health to help anyone with diabetes management, diabetes prevention, hypertension management and weight management. If you qualify, you will get:

- · Personal health support from expert coaches
- Management and strategy support
- · Connected technology that delivers real-time results and remote monitoring
- Continuing education content support

Participation is completely voluntary and you can opt out at any time. Teladoc Health will reach out to anyone who meets the criteria to participate in the program or you can call 1-800-945-4355.

Centers of Excellence (COE)

The COE offers favorable pricing and quality services from designated providers for approved surgeries. This benefit is available for knee and hip replacements, CAR-T & gene therapy, spine surgery, cardiac care, bariatric surgery, maternity, oncology, transplants and substance use treatment and recovery. When you take advantage of the Centers of Excellence program, you also get lower out-of-pocket costs since your deductible and coinsurance will be waived, meaning your surgery will be covered in full. Providers are selected for their quality care and favorable pricing.

To access this program, and get the preferred pricing, call Premera customer service at 1-800-722-1471 and they will connect you with the program manager. Participation in this program is voluntary.

Medical Transportation

Do you live more than 50 miles away from the Designated Center of Excellence? If so, Premera will make pre-paid travel plans for you (up to the IRS maximum). You must contact Premera's customer service for prior authorization.



Premera Blue Cross

Benefits Summary

Our plan uses preferred providers through the Premera Dental Choice network. These providers agree to bill Premera Blue Cross directly and to accept a negotiated fee as payment in full. Charges for out-of-network providers are paid based on a reimbursement rate that is based on local, usual fees, as determined by Premera. You may be responsible for any additional amounts (also called balance billing) if you use a non-network provider. The deductible and annual maximum are on a calendar-year basis and reset every January 1st.

	Premera Dental Choice Network	All Other Dentists
Eligibility for Coverage	Full-time employees working 1,560 hours per year	
Annual Deductible	(Waived for Preventive Care)	
Individual	\$5	50
Maximum per family	\$100	
Preventive Care (exams, x-rays, etc.)	Paid at 100%	
Basic Services (fillings, extractions, etc.)	Paid at 80%	
Major Services (crowns, bridges, dentures, etc.)	Paid at 50%	
Annual Maximum	\$1,500 per covered person	
	(Preventive Care does not apply)	
Orthodontia	Paid at 50% up to \$2,000 lifetime maximum Adults & Children	



Vision Service Plan

Benefits Summary

Our vision benefits through Vision Service Plan (VSP) provide coverage for comprehensive routine vision care. If you choose to use a VSP provider, your out-of-pocket costs will be much lower. To access our VSP plan, simply visit **www.vsp.com**, select a VSP provider and make an appointment. The provider will take care of the rest.

If you choose to use a non-VSP provider, you will need to submit a claim to VSP and you will be reimbursed up to the scheduled amounts for out-of-network providers.

	VSP Signature	All Other Providers	
Vision Exam Every 12 months	Paid at 100%	Reimbursed up to \$50	
Eyeglass Lenses Every 12 months	Paid at 100%	Reimbursed up to \$50-\$125	
Frames Every 12 months	\$200 allowance; \$220 allowance for featured frames and then 20% discount on amounts over the allowance. \$70 allowance at Costco	Reimbursed up to \$70	
Contact Lenses Every 12 months In lieu of Glasses	\$200 allowance Contact lens covered at 100% after \$60 copay	Reimbursed up to \$105, including the exam	

FLEXIBLE SPENDING ARRANGEMENTS



Navia Benefit Solutions

Our Flexible Spending Arrangements (FSA) allow you to use pre-tax dollars to reimburse yourself for out-of-pocket health care expenses (such as copays and deductibles), and/or dependent care expenses. Navia sets up an account into which you deposit pre-tax dollars from every paycheck. Like your premium contributions, these FSA accounts are permitted by Section 125 of the Internal Revenue Code and, as such, there are rules associated with them. To learn more about FSA plans, please review materials located on the Whitman College HR benefit site: https://www.whitman.edu/open-enrollment.

Be careful when making your election because money left in your account at the end of the year will be forfeited – in other words, use it or lose it! There is one exception and that is for your health care account. The IRS allows you to roll over up to \$660 unused contributions from one year to the next. Once you select the amount(s) you want to deposit for the year, you cannot change or discontinue those deposits unless you experience a change in family status (marriage, divorce, birth or adoption of a child, change in employment). So be sure to elect to set aside money that you KNOW you will need – don't use these accounts as a "rainy day fund."

You or your family members do not have to be enrolled in the Whitman College medical plan to participate in our FSA plans.

What's Changing

The IRS increases the amount of money you can set aside pre-tax in your Health Care FSA annually. For 2025 the maximum is \$3,300 and the rollover is \$660.

Reminder! If you currently participate in the Flexible Spending Arrangement, up to \$640 unused health care balance will roll over to the 2025 plan year. Please take that into consideration as you plan for your FSA election for 2025.

Health Care FSA

This program allows you to set aside up to \$3,300 per year so that you can pay for certain IRS-approved medical care expenses not covered by the insurance plan with pre-tax dollars. Some examples include:

- Hearing services, including hearing aids and batteries
- Vision services, including contact lenses, contact lens solution, eye examinations and eyeglasses
- Prescription copays
- Dental services and orthodontia
- Over-the-counter medication

Chiropractic services

Menstrual products

Acupuncture

Those who enroll in the health care account will receive an FSA debit card at no additional cost. The debit card is preloaded for the entire amount you have elected into your health care account this year, and you have the option of using the debit card to pay for health care expenses (copayments, deductibles, etc.). Please carefully read the materials from Navia to learn about the advantages and responsibilities associated with using the debit card.

Your health care FSA election is available to you on the first day of coverage (January 1 or your enrollment date for new hires). That means you can use your entire election at any time during the plan year and Whitman College will continue to take deductions from your paycheck in equal amounts over the course of the year.

In many instances, due to IRS compliance requirements, you will still need to send in your debit card receipts to Navia after using the debit card. This is to ensure the expense you paid for with the debit card is an IRS approved expense. Navia has several options to submit these receipts such as through their app, online portal, via email, mail or fax.

While you should only set aside enough money for those expenses you know you will incur during the plan year, the rollover provision allows you to carry forward up to \$660 into the next plan year. Please see the information from Navia Benefit Solutions for more information.

Note: Due to IRS regulations, domestic partners and their children are not eligible for health care reimbursement.

Dependent Care FSA

Similar to the health care FSA, you may also use pre-tax dollars to pay for qualified dependent care. Expenses can be for your dependent children 12 and under, and in some cases elder care, and must be so you can work, actively look for work or be a full-time student. Examples include:

- The cost of child or adult dependent care
- The cost for an individual to provide care either in or out of your house
- Nursery schools and preschools (excluding kindergarten)

The annual maximum amount you may contribute into the Day Care FSA is \$5,000 per calendar year (or \$2,500 if married and filing separately). This limit is set by the IRS and is a calendar year limit. Different than the health care account, you can only get out of your account the amount that has been deducted from your paycheck.

Note: Election changes are also allowed when there is a change in cost or coverage of your childcare provider.

DISABILITY AND LIFE INSURANCE

Disability Income

Reliance Standard

Did you know that one in eight workers will be disabled for five or more years during their working careers? If this happens to you, can you afford to be out of work and without pay for an extended period – on top of the medical bills that come with a serious illness or injury?

Whitman College's long term disability coverage is essentially "paycheck insurance" and offers you financial stability and peace of mind. If you are unable to perform the material duties of your job due to sickness, injury or pregnancy, you will receive the following benefits:

	Long-Term Disability
Coverage Begins	1 st of the month coinciding with or next following date of employment or qualification date
Eligibility	FT Employees: 1,560 hours per year Job-Share Employees: 1,040 hours per year
Benefits Begin	Benefits will begin once you have been disabled (as defined below) for 180 days
Percentage of Income Replaced	60% of basic monthly earnings
Maximum Benefit available	Up to \$10,000 per month
Benefit Duration	Up to Social Security Normal Retirement Age with benefits limited if your disability begins after age 60
Definition of Disability	 You are considered disabled and eligible for benefits because of sickness or injury if you are limited from performing the material and substantial duties of your regular occupation. You will continue to receive benefits if, after benefits have been paid for 24 months, you are limited from working in any occupation for which you are qualified based on your education and experience.
Rehabilitation Benefits	You will be encouraged to participate in a rehabilitation program while you are disabled; your participation is voluntary.
Exclusions	Any acts of war, whether declared or undeclared; intentionally self-inflicted injury of any kind, while sane or insane; participation in the commission of any assault or felony.
Limitations	Benefits for disabilities due to substance abuse and mental or nervous disorders are limited to a maximum of 24-months of benefits per occurrence of disability
Pre-existing Condition Limitation	Your disability will not be covered by this plan if it is due a pre-existing condition. You have a pre-existing condition if you received medical treatment, consultation, care or services including diagnostic measures, or took prescription drugs or medicines in the 3 months prior to your effective date of coverage; and the disability begins in the first 12 months after your effective date of coverage.
Cost of Benefit	This employee benefit is paid for by Whitman College

Any disability benefits you may receive are taxable income and need to be reported to the IRS.

Life and AD&D Insurance

Reliance Standard

Whitman College purchases life and accidental death and dismemberment (AD&D) insurance for all full-time employees.

Benefits	1.5 times annual earnings up to a maximum of \$500,000
Eligibility	FT Employees: 1,560 hours per year Job-Share Employees: 1,040 hours per year
Age Reduction	Benefit reduces to 65% at age 70 and 50% at age 75, rounded to the nearest \$1,000
Dependent Life	Spouse: \$5,000 Children: 14 days to age 26, \$5,000
Cost of Benefit	The employee portion of this benefit is paid for by Whitman College; dependent life is an optional benefit that is paid by the employee. The cost to cover all dependents is \$1.17 per month.

Voluntary Life

If you want additional group life insurance, you may purchase additional amounts through payroll deductions. You must be enrolled in supplemental life to purchase life insurance for your spouse or child.

When you are first eligible you can purchase up to the guaranteed issue amount regardless of your health status. If you don't purchase when first eligible, or you want coverage that is more than the guaranteed issue amount, you will be required to prove your good health by completing an Evidence of Insurability form and being approved by Reliance Standard.

REMINDER: IF YOU RECENTLY HAD A FAMILY STATUS CHANGE, THIS IS A GOOD TIME TO UPDATE YOUR BENEFICIARY INFORMATION.

You may elect an amount for voluntary AD&D that is different than your voluntary life election. You do not need to be enrolled in voluntary life to enroll in voluntary AD&D.

	Employee	Spouse	Child		
Term Life Insurance					
Benefit Available	Lesser of 5x annual earnings or \$500,000	Lesser of 50% of employee election or \$250,000	\$2,500; \$5,000; \$7,500; \$10,000 (children age 14 days – 6 months are only eligible for a \$250 benefit)		
Available in increments of:	\$10,000	\$5,000	\$2,500		
Guaranteed Issue	\$150,000	\$30,000	\$10,000		
	AD&D				
Benefit Available	Same as Life	Same as Life	Same as Life		
Guaranteed Issue	Full Benefit	Full Benefit	Full Benefit		
	Age Reduction Sch	edule			
Reduction schedule applies to Life, AD&D and Supplemental benefits	u u u u u u u u u u u u u u u u u u u	penefit reduces to 65% of orig penefit reduces to 50% of orig			
	Increasing your Ele	ection			
When can I increase my Election?	At open enrollment by \$10,000 or \$20,000	At open enrollment by \$5,000 or \$10,000	At open enrollment		
Is there medical underwriting?	No	No	No		
Medical underwriting applies if the new election is over the guaranteed issue amount or if the open enrollment increase is greater than two benefit increments. If you do not enroll when you are first eligible, at open enrollment you can elect \$10,000 or \$20,000 for yourself (\$5,000 or \$10,000 for spouse) with no medical underwriting.					

Because the premium is based on your age, when you go from one age bracket to the next, monthly deductions will increase to reflect the new age bracket. Age brackets are in 5-year increments (30–34, 35–39, etc.). If applicable, your new deductions will be made with the first payroll after January 1st.

Please contact HR for more information about this offering including rates and an application.

EMPLOYEE WELLBEING



Employee Assistance Program

Canopy

Our EAP is a free and confidential program that helps you and your family members address issues that are distracting you from work and life. There are two parts to our EAP: Wellbeing and Work/Family/Life programs. Wellbeing benefits provide support as you manage life stresses and gives you access to professionals to help. This includes behavioral, mental health or substance use issues or help with relationships or setting life goals. You can receive up to 5 free counseling visits per person, per issue to help with:

- Marital and family concerns
- Difficult relationships
- Depression
- Substance abuse

- Grief and loss
- Financial entanglements
- Other personal stressors
- Many other issues

Your calls to Canopy are answered by licensed counselors who will help you determine what type of help you need. This contact is done by phone or text message 24/7/365. They also have a robust website for more self-service and educational opportunities. Contact them by:

- Calling: 800-433-2320
- Texting: 503-850-7721

- Email: info@canopywell.com
- Website: www.canopywell.com

Work, family, and life programs provide additional support when you have specific needs like legal, financial, and more. Here are some of the services Canopy provides:

- Help in finding eldercare or childcare services locating resources, setting up site visits.
- Legal consultation and mediation a free 30-minute office or telephone consultation with an attorney or mediator, plus a 25% discount for any needed legal services.
- Financial coaching unlimited financial coaching to help develop better spending habits, reduce debt, improve credit, increase savings and plan for retirement.
- Pet parenting support for new pet parents, discounts on pet insurance and bereavement support when you lose a pet.
- Home ownership and rental assistance discounts on closing and refinancing, plus help finding places to rent, temporary housing.

Staying Healthy

Are you looking for ways to stay healthy? Your health plan provides you with many tools to do so. Staying healthy is not only good for you and your family, but it also helps our health plan performance by keeping costs low. Log on to **www.premera.com** and create an account for access to:

- Wellness tools
- Review claims
- Personal Health Statement
- Healthcare cost and quality tools (in the "Find the Provider" area)

Personal Health Support

Premera's Healthcare navigators are available to you and your family when you have any type of complex medical event. Licensed professionals work with you and your providers as a single point of contact to advocate on your behalf – with both Premera and your doctor. Premera can help you navigate the health system, understand you health situation, and help you make informed decisions. To connect with a healthcare navigator, call 888-742-1479 or email healthhelp@premera.com.

Going Paperless

Did you know that you can choose to reduce your clutter and help protect your privacy by notifying Premera to communicate with you electronically? In a few short steps you can update your profile to receive an email notice that your explanation of benefits (EOB) is available. Simply:

- 1. Log in at www.premera.com
- 2. Click "Manage my Account" under Member Services
- 3. Select "Go Paperless" from the menu on the left



On Call International

You and your family have access to worldwide medical emergency assistance whenever you travel 100+ miles from home. Travel assistance does NOT replace your medical insurance – it is there to help you access health care, such as:

- Prescription replacement assistance
- Medical referrals to western-trained, English-speaking medical providers
- Hospital admission guarantee
- Emergency medical evacuation
- Critical care monitoring

- Care and transport of unattended minor children
- Emergency message service
- Transportation for friend/family member to join the hospitalized patient
- Legal and interpreter referrals

Prescription and medical services will be paid by your medical insurance; the services provided by On Call International simply help with the arrangements for access to health care. Ask Human Resources for a brochure if you would like more information about this service.

IMPORTANT LEGAL INFORMATION

Healthcare Reform

The Affordable Care Act (ACA) is complex and you may have questions about how it impacts you, your family and your benefits. There are three items you should know.

First, the individual mandate (the requirement that all individuals have health insurance) remains in place. What has changed is the penalty associated with it. As of January 1, 2019, the ACA tax penalty is repealed and you won't have to pay anything if you don't enroll.

Second, the Health Insurance Marketplace still exists. You can shop for and enroll in insurance plans through the exchange and still apply for income-based subsidies.

Third, for most people, the plans we offer are considered affordable and neither you nor any family members are eligible for the federal subsidies available in the Health Insurance Marketplace, even if you choose not to enroll in Whitman College's plan.

Effective 2023, the IRS updated how eligibility for subsidies are calculated. This means your spouse and/or child(ren) may be eligible for less expensive coverage on the Health Insurance Marketplace as eligibility for a subsidy is now based on your monthly premium contribution to enroll family members in Whitman College's plan. Be sure to complete a thorough evaluation of the Health Insurance Marketplace's plan benefit designs and networks when comparing insurance coverage

Please refer to your Notice of Health Insurance Marketplace Coverage for general information. For additional information on Marketplace options in your area and subsidy calculators, go to **www.healthcare.gov** or call 1-800-318-2596.

Annual Reminders

Special Enrollment

The Health Insurance Portability and Accountability Act of 1996 (HIPAA), allows a Special Enrollment period in addition to the regular Open Enrollment period. Only the following individuals may enroll outside the Open Enrollment period:

- Individuals who previously waived coverage under this program because they had other coverage and then involuntarily lost the other coverage. Enrollment must occur within 60 days of the loss of other coverage;
- New dependents due to marriage, birth, adoption or placement for adoption. The eligible employee and other dependents who previously did not elect to be covered under the employer's health care plan may also enroll at the time the new dependent is enrolled. Enrollment must occur within 60 days of date of marriage, or 60 days of a birth, adoption or placement for adoption;

- A court has ordered coverage be provided for a spouse or minor child under this plan and request for enrollment is made within 60 days after issuance of such court order;
- If employee and/or dependent(s) become ineligible for Medicaid or the Children's Health Insurance program and request coverage under our plan within 60 days of termination (Please read the Medicaid and the Children's Health Insurance Program notice for more information); or
- If employee and/or dependent(s) become eligible for the state premium assistance program and request coverage under our plan within 60 days after eligibility is determined.

Notice Regarding the Women's Health and Cancer Rights Act of 1998

As required by the Women's Health and Cancer Rights Act (WHCRA) of 1998, this plan provides coverage for:

- All stages of reconstruction of the breast on which the mastectomy has been performed;
- Surgery and reconstruction of the other breast to produce a symmetrical appearance; and
- Prostheses and physical complications of mastectomy, including lymphedemas, in a manner determined in consultation with the attending physician and the patient.

Such coverage may be subject to annual deductibles and coinsurance provisions as may be deemed appropriate and are consistent with those established for other benefits under the plan or coverage. Written notice of the availability of such coverage shall be delivered to the participant upon enrollment and annually thereafter.

Contact Human Resources for more information.

HIPAA Privacy Practices

The Health Insurance Portability and Accountability Act (HIPAA) requires employers to adhere to strict privacy guidelines and establishes your rights with regard to your personal health information. You received a copy of the Whitman College Group Health Plan Privacy Notice when you were hired. This notice describes how medical information about you may be used and disclosed, and how you can access that information.

If you have any questions regarding the HIPAA Privacy Notice, or would like another copy, please contact Human Resources.

COBRA

COBRA continuation coverage is a temporary continuation of coverage under our employee benefit plan. Please contact Human Resources for a copy of the General Notice of COBRA Continuation Rights. This notice explains your rights and obligations to receive COBRA benefits.

We are not always aware when a COBRA event takes place, unless notified by you. The most common examples are divorce, or when a child exceeds the maximum age. When such an event occurs, the Notice of Qualifying Event must be postmarked within 60 days of the qualifying event for the affected person to be eligible for COBRA continuation. If you have questions about COBRA please contact Human Resources.

Important Notice from Whitman College about Your Prescription Drug Coverage and Medicare

Please read this notice carefully and keep it where you can find it. This notice has information about your current prescription drug coverage with Whitman College and about your options under Medicare's prescription drug coverage. This information can help you decide whether or not you want to join a Medicare drug plan. If you are considering joining, you should compare your current coverage, including which drugs are covered at what cost, with the coverage and costs of the plans offering Medicare prescription drug coverage in your area. Information about where you can get help to make decisions about your prescription drug coverage is at the end of this notice.

There are two important things you need to know about your current coverage and Medicare's prescription drug coverage:

- Medicare prescription drug coverage became available in 2006 to everyone with Medicare. You can get this coverage if you join a Medicare Prescription Drug Plan or join a Medicare Advantage Plan (like an HMO or PPO) that offers prescription drug coverage. All Medicare drug plans provide at least a standard level of coverage set by Medicare. Some plans may also offer more coverage for a higher monthly premium.
- 2. Whitman College has determined that the prescription drug coverage offered by the Whitman College Employee Benefit Plan is, on average for all plan participants, expected to pay out as much as standard Medicare prescription drug coverage pays and is therefore considered Creditable Coverage. Because your existing coverage is Creditable Coverage, you can keep this coverage and not pay a higher premium (a penalty) if you later decide to join a Medicare drug plan.

When Can You Join a Medicare Drug Plan?

You can join a Medicare drug plan when you first become eligible for Medicare and each year from October 15th to December 7th.

However, if you lose your current creditable prescription drug coverage, through no fault of your own, you will also be eligible for a two (2) month Special Enrollment Period (SEP) to join a Medicare drug plan.

What Happens to Your Current Coverage If You Decide to Join a Medicare Drug Plan?

Plan Participants who also are eligible for Medicare have the following three options concerning prescription drug coverage:

- You may stay in the Plan and not enroll in the Medicare prescription drug coverage at this time. You will be able to
 enroll in the Medicare prescription drug coverage at a later date without penalty, either (1) during a Medicare
 prescription drug open enrollment period (October 15–December 7 of each year); or (2) if you lose Plan coverage.
 This is the best option for most Plan participants who are eligible for Medicare.
- You may stay in the Plan and also enroll in Medicare prescription drug coverage at this time. The Plan will pay prescription drug benefits as the primary payer in most instances. Medicare will pay benefits as a secondary payer,

and thus the value of your Medicare prescription drug coverage will be greatly reduced. Your current coverage under the Plan pays for other health benefits as well as prescription drugs and will not change if you choose to enroll in Medicare prescription drug coverage.

• You may reject all coverage under the Plan and choose coverage under Medicare as your primary and only payer for all medical and prescription drug expenses. If you do so, you will not be able to receive coverage under the Plan, including prescription drug coverage, unless and until you are eligible to reenroll at the next enrollment period for which you are eligible, if any. Your current coverage pays for other types of health expenses, in addition to prescription drugs, and you will not be eligible to receive any of your current health and prescription drug benefits if you reject coverage under the Plan and choose to enroll in Medicare, including a Medicare prescription drug plan, as your primary and only payer.

When Will You Pay a Higher Premium (Penalty) to Join a Medicare Drug Plan?

You should also know that if you drop or lose your current coverage with Whitman College and don't join a Medicare drug plan within 63 continuous days after your current coverage ends, you may pay a higher premium (a penalty) to join a Medicare drug plan later.

If you go 63 continuous days or longer without creditable prescription drug coverage, your monthly premium may go up by at least 1% of the Medicare base beneficiary premium per month for every month that you did not have that coverage. For example, if you go nineteen months without creditable coverage, your premium may consistently be at least 19% higher than the Medicare base beneficiary premium. You may have to pay this higher premium (a penalty) as long as you have Medicare prescription drug coverage. In addition, you may have to wait until the following November to join.

For More Information about this Notice or Your Current Prescription Drug Coverage...

Contact the person listed below for further information. NOTE: You'll get this notice each year. You will also get it before the next period you can join a Medicare drug plan, and if this coverage through Whitman College changes. You also may request a copy of this notice at any time.

For More Information about Your Options under Medicare Prescription Drug Coverage...

More detailed information about Medicare plans that offer prescription drug coverage is in the "Medicare & You" handbook. You'll get a copy of the handbook in the mail every year from Medicare. You may also be contacted directly by Medicare drug plans.

For more information about Medicare prescription drug coverage

- Visit www.medicare.gov.
- Call your State Health Insurance Assistance Program (see the inside back cover of your copy of the "Medicare & You" handbook for their telephone number) for personalized help.
- Call 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048.

If you have limited income and resources, extra help paying for Medicare prescription drug coverage is available. For information about this extra help, visit Social Security on the web at **www.socialsecurity.gov**, or call them at 1-800-772-1213 (TTY 1-800-325-0778).

Remember: Keep this Creditable Coverage notice. If you decide to join one of the Medicare drug plans, you may be required to provide a copy of this notice when you join to show whether or not you have maintained creditable coverage and, therefore, whether or not you are required to pay a higher premium (a penalty).

Date: January 1, 2025 Name of Entity/Sender: Whitman College Contact—Position/Office: Human Resource Address: 345 Boyer Avenue Walla Walla, WA 99362 Phone Number: (509) 527-5173

Premium Assistance under Medicaid and the Children's Health Insurance Program

If you or your children are eligible for Medicaid or the Children's Health Insurance Program (CHIP) and you're eligible for health coverage from your employer, your state may have a premium assistance program that can help pay for coverage, using funds from their Medicaid or CHIP programs. If you or your children aren't eligible for Medicaid or CHIP, you won't be eligible for these premium assistance programs but you may be able to buy individual insurance coverage through the Health Insurance Marketplace. For more information, visit www.healthcare.gov.

If you or your dependents are already enrolled in Medicaid or CHIP and you live in a State listed below, contact your State Medicaid or CHIP office to find out if premium assistance is available.

If you or your dependents are NOT currently enrolled in Medicaid or CHIP, and you think you or any of your dependents might be eligible for either of these programs, contact your State Medicaid or CHIP office or dial **1-877-KIDS NOW** or **www.insurekidsnow.gov** to find out how to apply. If you qualify, ask your state if it has a program that might help you pay the premiums for an employer-sponsored plan.

If you or your dependents are eligible for premium assistance under Medicaid or CHIP, as well as eligible under your employer plan, your employer must allow you to enroll in your employer plan if you aren't already enrolled. This is called a "special enrollment" opportunity, and **you must request coverage within 60 days of being determined eligible for premium assistance**. If you have questions about enrolling in your employer plan, contact the Department of Labor at **www.askebsa.dol.gov** or call 1-866-444-EBSA (3272).

If you live in one of the following states, you may be eligible for assistance paying your employer health plan premiums. The following list of states is current as of July 31, 2024. Contact your State for more information on eligibility.

ALABAMA – Medicaid

Website: http://myalhipp.com/ Phone: 1-855-692-5447

ALASKA – Medicaid

The AK Health Insurance Premium Payment Program Website: http://myakhipp.com/ Phone: 1-866-251-4861 Email: CustomerService@MyAKHIPP.com Medicaid Eligibility: https://health.alaska.gov/dpa/Pa ges/default.aspx

ARKANSAS – Medicaid

Website: http://myarhipp.com/ Phone: 1-855-MyARHIPP (855-692-7447)

CALIFORNIA – Medicaid

Website: Health Insurance Premium Payment (HIPP) Program **http://dhcs.ca.gov/hipp** Phone: 916-445-8322 Fax: 916-440-5676 Email: **hipp@dhcs.ca.gov**

COLORADO – Health First Colorado (Colorado's Medicaid Program) & Child Health Plan Plus (CHP+)

Health First Colorado Website: https://www.healthfirstcolorado.com/ Health First Colorado Member Contact Center: 1-800-221-3943/ State Relay 711 CHP+: https://hcpf.colorado.gov/child-health-plan-plus CHP+ Customer Service: 1-800-359-1991/ State Relay 711 Health Insurance Buy-In Program (HIBI): https://www.mycohibi.com/ HIBI Customer Service: 1-855-692-6442

FLORIDA – Medicaid

Website: https://www.flmedicaidtplrecovery.com/fl medicaidtplrecovery.com/hipp/index.html Phone: 1-877-357-3268

GEORGIA – Medicaid

GA HIPP Website: https://medicaid.georgia.gov/heal th-insurance-premium-payment-program-hipp Phone: 678-564-1162, Press 1 GA CHIPRA Website: https://medicaid.georgia.gov/p rograms/third-party-liability/childrens-healthinsurance-program-reauthorization-act-2009-chipra Phone: (678) 564-1162, Press 2

INDIANA – Medicaid

Healthy Indiana Plan for low-income adults 19-64 Website: http://www.in.gov/fssa/hip/ Phone: 1-877-438-4479 All other Medicaid Website: https://www.in.gov/medicaid/ Phone 1-800-457-4584

IOWA – Medicaid and CHIP (Hawki)

Medicaid Website: https://dhs.iowa.gov/ime/members Medicaid Phone: 1-800-338-8366 Hawki Website: http://dhs.iowa.gov/Hawki Hawki Phone: 1-800-257-8563 HIPP Website: https://dhs.iowa.gov/ime/members/ medicaid-a-to-z/hipp HIPP Phone: 1-888-346-9562

KANSAS – Medicaid

Website: https://www.kancare.ks.gov/ Phone: 1-800-792-4884 HIPP Phone: 1-800-766-9012

KENTUCKY – Medicaid

Kentucky Integrated Health Insurance Premium Payment Program (KI-HIPP) Website: https://chfs.ky.g ov/agencies/dms/member/Pages/kihipp.aspx Phone: 1-855-459-6328 Email: KIHIPP.PROGRAM@ky.gov KCHIP Website: https://kynect.ky.gov Phone: 1-877-524-4718 Kentucky Medicaid Website: https://chfs.ky.gov/agencies/dms

LOUISIANA – Medicaid

Website: www.medicaid.la.gov or www.ldh.la.gov/lahipp Phone: 1-888-342-6207 (Medicaid hotline) or 1-855-618-5488 (LaHIPP)

MAINE – Medicaid

Enrollment Website: https://www.mymaineconnectio n.gov/benefits/s/?language=en_US

Phone: 1-800-442-6003 / TTY: Maine relay 711 Private Health Insurance Premium Webpage: https:// www.maine.gov/dhhs/ofi/applications-forms Phone: 1-800-977-6740 / TTY: Maine relay 711

MASSACHUSETTS – Medicaid and CHIP

Website: https://www.mass.gov/masshealth/pa Phone: 1-800-862-4840 TTY: 711 Email: masspremassistance@accenture.com

MINNESOTA – Medicaid

Website: https://mn.gov/dhs/health-care-coverage/ Phone: 1-800-657-3672

MISSOURI – Medicaid

Website: http://www.dss.mo.gov/mhd/participants/ pages/hipp.htm Phone: 573-751-2005

MONTANA – Medicaid

Website: http://dphhs.mt.gov/MontanaHealthcarePr ograms/HIPP Phone: 1-800-694-3084 Email: HHSHIPPProgram@mt.gov

NEBRASKA – Medicaid

Website: http://www.ACCESSNebraska.ne.gov Phone: 1-855-632-7633 Lincoln: 402-473-7000 Omaha: 402-595-1178

NEVADA – Medicaid

Medicaid Website: http://dhcfp.nv.gov Medicaid Phone: 1-800-992-0900

NEW HAMPSHIRE – Medicaid

Website: https://www.dhhs.nh.gov/programsservices/medicaid/health-insurance-premiumprogram

Phone: 603-271-5218 Toll free number for the HIPP program: 1-800-852-3345, ext. 15218 Email: **DHHS.ThirdPartyLiabi@dhhs.nh.gov**

NEW JERSEY – Medicaid and CHIP

Medicaid Website: http://www.state.nj.us/humanser vices/dmahs/clients/medicaid/ Medicaid Phone: 609-631-2392 CHIP Website: http://www.njfamilycare.org/index.html

CHIP Phone: 1-800-701-0710

NEW YORK – Medicaid

Website: https://www.health.ny.gov/health_care/me dicaid/

Phone: 1-800-541-2831

NORTH CAROLINA – Medicaid

Website: https://medicaid.ncdhhs.gov/ Phone: 919-855-4100

NORTH DAKOTA – Medicaid

Website: http://www.nd.gov/dhs/services/medicalse rv/medicaid/ Phone: 1-844-854-4825

Phone: 1-844-854-4825

OKLAHOMA – Medicaid and CHIP

Website: http://www.insureoklahoma.org Phone: 1-888-365-3742

OREGON – Medicaid

Website: http://healthcare.oregon.gov/Pages/index. aspx Phone: 1-800-699-9075

PENNSYLVANIA – Medicaid

Website: https://www.dhs.pa.gov/Services/Assistanc e/Pages/HIPP-Program.aspx

Phone: 1-800-692-7462

CHIP Website: https://www.dhs.pa.gov/CHIP/Pages/ CHIP.aspx CHIP Phone: 1-800-986-KIDS (5437)

RHODE ISLAND – Medicaid and CHIP

Website: **http://www.eohhs.ri.gov/** Phone: 1-855-697-4347, or 401-462-0311 (Direct Rlte Share Line)

SOUTH CAROLINA – Medicaid

Website: https://www.scdhhs.gov Phone: 1-888-549-0820

SOUTH DAKOTA - Medicaid

Website: http://dss.sd.gov Phone: 1-888-828-0059

TEXAS – Medicaid

Website: Health Insurance Premium Payment (HIPP) Program | Texas Health and Human Services Phone: 1-800-440-0493

UTAH – Medicaid and CHIP

Utah's Premium Partnership for Health Insurance (UPP) Website: https://medicaid.utah.gov/upp/ Email: upp@utah.gov Phone: 1-888-222-2542 Adult Expansion Website: https://medicaid.utah.gov/expansion/

Utah Medicaid Buyout Program Website: https://medicaid.utah.gov/buyout-program/ CHIP Website: https://chip.utah.gov/

VERMONT– Medicaid

Website: https://dvha.vermont.gov/members/medic aid/hipp-program Phone: 1-800-250-8427

VIRGINIA – Medicaid and CHIP

Website: https://coverva.dmas.virginia.gov/learn/pr emium-assistance/famis-select https://coverva.dmas.virginia.gov/learn/premiumassistance/health-insurance-premium-paymenthipp-programs Medicaid/CHIP Phone: 1-800-432-5924

WASHINGTON – Medicaid

Website: https://www.hca.wa.gov/ Phone: 1-800-562-3022

WEST VIRGINIA – Medicaid and CHIP

Website: https://dhhr.wv.gov/bms/

http://mywvhipp.com/ Medicaid Phone: 304-558-1700 CHIP Toll-free phone: 1-855-MyWVHIPP (1-855-699-8447)

WISCONSIN – Medicaid and CHIP

Website: https://www.dhs.wisconsin.gov/badgercar eplus/p-10095.htm Phone: 1-800-362-3002

WYOMING – Medicaid

Website: https://health.wyo.gov/healthcarefin/medi caid/programs-and-eligibility/ Phone: 1-800-251-1269 To see if any other states have added a premium assistance program since July 31, 2024, or for more information on special enrollment rights, contact either:

U.S. Department of Labor Employee Benefits Security Administration www.dol.gov/agencies/ebsa 1-866-444-EBSA (3272) U.S. Department of Health and Human Services Centers for Medicare & Medicaid Service www.cms.hhs.gov 1-877-267-2323, menu option 4, ext. 61565

Summary of Benefits and Coverage: What this <u>Plan</u> Covers & What You Pay For Covered Services Whitman College : Your Choice NGF

see a specialist?

Coverage for: Individual or Family | <u>Plan</u> Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would **#** share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-722-1471 (TTY: 711) or visit us at www.premera.com. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary/ or call 1-800-722-1471 (TTY: 711) to request a copy. **Important Questions** Answers Why This Matters: Generally, you must pay all of the costs from providers up to the deductible amount before this What is the overall plan begins to pay. If you have other family members on the plan, each family member must \$500 Individual / \$1,000 Family. meet their own individual deductible until the total amount of deductible expenses paid by all deductible? family members meets the overall family deductible. Yes. Does not apply to Preventive This plan covers some items and services even if you haven't yet met the deductible amount. Are there services But a copayment or coinsurance may apply. For example, this plan covers certain preventive care, copayments, prescription covered before you meet drugs and services listed below as services without cost-sharing and before you meet your deductible. See a list of covered your deductible? "No charge" preventive services at https://www.healthcare.gov/coverage/preventive-care-benefits/. Are there other deductibles for specific You don't have to meet deductibles for specific services. No. services? The out-of-pocket limit is the most you could pay in a year for covered services. If you have In-network: \$2,500 Individual / W е

What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$5,000 Family, Out-of-network: \$4,500 Individual / \$9,000 Family	other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	<u>Premium</u> , <u>balance-billed</u> charges, and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.premera.com or call 1-800-722-1471 for a list of <u>network</u> providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance</u> <u>billing</u>). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to	No.	You can see the specialist you choose without a referral.



All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.

Common Medical Event	Services You May Need	What You <u>Network Provider</u> (You will pay the least)	u Will Pay <u>Out-of-Network Provider</u> (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Primary care visit to treat an injury or illness	\$25 <u>copay</u> /visit	40% coinsurance	None
If you visit a health	<u>Specialist</u> visit	\$25 <u>copay</u> /visit	40% coinsurance	None
care <u>provider's</u> office or clinic	Preventive care/screening/ immunization	No charge	Not covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services you need are preventive. Then check what your <u>plan</u> will pay for.
	<u>Diagnostic test</u> (x-ray, blood work)	20% <u>coinsurance</u> (<u>deductible</u> does not apply)	40% coinsurance	None
lf you have a test	Imaging (CT/PET scans, MRIs)	20% <u>coinsurance</u> (<u>deductible</u> does not apply)	40% coinsurance	Prior authorization recommended for some outpatient imaging tests. Penalty for out-of-network: no penalty.
If you need drugs to treat your illness	Preferred generic drugs	\$10 <u>copay</u> /prescription (retail), \$20 <u>copay</u> /prescription (mail)	\$10 <u>copay</u> /prescription + 40% <u>coinsurance</u> (retail), not covered (mail)	Covers up to a 90 day supply (retail and mail). No charge for specific preventive drugs. Retail pharmacies: one copay for each 30 day supply. <u>Prior authorization</u> recommended for some drugs.
or condition More information	Preferred brand drugs	\$20 <u>copav</u> /prescription (retail), \$40 <u>copay</u> /prescription (mail)	\$20 <u>copav</u> /prescription + 40% <u>coinsurance</u> (retail), not covered (mail)	Covers up to a 90 day supply (retail and mail). Retail pharmacies: one copay for each 30 day supply. <u>Prior authorization</u> recommended for some drugs.
about prescription drug coverage is available at		\$40 <u>copay</u> /prescription	Not covered	Covers up to a 30 day supply. Only covered at specific contracted specialty pharmacies. Prior <u>authorization</u> recommended for some drugs.
https://www.premera. com/documents/052 149_2025.pdf	Non-preferred generic drugs Non-preferred brand drugs Non-preferred <u>specialty drugs</u>	Non-pref. generic: \$80 <u>copay</u> /prescription (retail), \$160 <u>copay</u> /prescription (mail) Non-pref. brand: \$80 <u>copay</u> /prescription (retail), \$160 <u>copay</u> /prescription (mail) Non-pref. specialty: \$80 copay/prescription	Non-pref. generic: \$80 <u>copay</u> /prescription + 40% <u>coinsurance</u> (retail), not covered (mail) Non-pref. brand: \$80 <u>copay</u> /prescription + 40% <u>coinsurance</u> (retail), not covered (mail) Non-pref. specialty: Not covered	Non-pref. generic and non-pref. brand: Covers up to a 90 day supply (retail and mail). Retail pharmacies: one copay for each 30 day. Non-pref. specialty drugs: Covers up to a 30 day supply. Only covered at specific contracted specialty pharmacies. <u>Prior</u> <u>authorization</u> recommended for some drugs.

Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	<u>Network Provider</u> (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	40% <u>coinsurance</u>	Prior authorization recommended for some services. Penalty for out-of-network: no penalty.	
	Physician/surgeon fees	20% coinsurance	40% coinsurance	None	
	Emergency room care	20% coinsurance	20% coinsurance	None	
lf you need	Emergency medical transportation	20% coinsurance	20% coinsurance	None	
immediate medical attention	<u>Urgent care</u>	Hospital-based: 20% <u>coinsurance</u> Freestanding center: \$25 <u>copay</u> /visit	Hospital-based: 20% <u>coinsurance</u> Freestanding center: 40% <u>coinsurance</u>	None	
lf you have a hospital stay	Facility fee (e.g., hospital room)	20% coinsurance	40% coinsurance	Prior authorization recommended for all planned inpatient stays. Penalty for out-of-network: no penalty.	
	Physician/surgeon fees	20% coinsurance	40% coinsurance	None	
If you need mental health, behavioral	Outpatient services	Office Visit: \$25 <u>copav</u> /visit Facility: 20% <u>coinsurance</u> (<u>deductible</u> does not apply)	40% coinsurance	None	
health, or substance abuse services	Inpatient services	20% coinsurance	40% coinsurance	Prior authorization recommended for all planned inpatient stays. Penalty for out-of- network: no penalty.	
	Office visits	20% coinsurance	40% <u>coinsurance</u>	<u>Cost sharing</u> does not apply for <u>preventive</u> <u>services</u> . Depending on the type of services, a <u>coinsurance</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (such as, ultrasound).	
lf you are pregnant	Childbirth/delivery professional services	20% coinsurance	40% <u>coinsurance</u>	<u>Cost sharing</u> does not apply for <u>preventive</u> <u>services</u> . Depending on the type of services, a <u>coinsurance</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (such as, ultrasound).	
	Childbirth/delivery facility services	20% coinsurance	40% <u>coinsurance</u>	<u>Cost sharing</u> does not apply for <u>preventive</u> <u>services</u> . Depending on the type of services, a <u>coinsurance</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (such as, ultrasound).	

Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	<u>Network Provider</u> (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
	Home health care	20% coinsurance	40% coinsurance	Limited to 130 visits per calendar year	
	Rehabilitation services	Outpatient: \$25 <u>copay</u> /visit Inpatient: 20% <u>coinsurance</u>	40% <u>coinsurance</u>	Limited to 45 outpatient visits per calendar year, limited to 30 inpatient days per calendar year. Includes physical therapy, speech therapy, occupational therapy & massage therapy. <u>Prior authorization</u> recommended for all planned inpatient stays. Penalty for out-of- network: no penalty.	
If you need help recovering or have other special health needs	Habilitation services	Outpatient: \$25 <u>copay</u> /visit Inpatient: 20% <u>coinsurance</u>	40% <u>coinsurance</u>	Limited to 45 outpatient visits per calendar year, limited to 30 inpatient days per calendar year. Includes physical therapy, speech therapy, occupational therapy & massage therapy. <u>Prior authorization</u> recommended for all planned inpatient stays. Penalty for out-of- network: no penalty.	
	Skilled nursing care	20% coinsurance	40% coinsurance	Limited to 90 days per calendar year. <u>Prior</u> <u>authorization</u> recommended for all planned inpatient stays. Penalty for out-of-network: no penalty.	
	Durable medical equipment	20% coinsurance	40% coinsurance	Prior authorization recommended to buy some medical equipment. Penalty for out-of-network: no penalty.	
	Hospice services	20% coinsurance	40% coinsurance	Limited to 240 respite hours, limited to 10 inpatient days - 6 month overall lifetime benefit limit, except when approved otherwise.	
If your child needs	Children's eye exam	No charge	No charge	Limited to one exam per calendar year (under age 19).	
dental or eye care	Children's glasses	Not covered	Not covered	None	
	Children's dental check-up	Not covered	Not covered	None	

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)			
Cosmetic surgery	 Infertility treatment 	 Private-duty nursing 	
Dental care (Adult)	Long-term care	Weight loss programs	
Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)			
Acupuncture	Foot care	 Non-emergency care when traveling outside the 	
Bariatric surgery	 Hearing aids 	U.S.	
Chiropractic care or other spinal man	ipulations	Routine eye care (Adult)	

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: for ERISA <u>plans</u>, contact the Department of Labor's Employee Benefit's Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>. For governmental <u>plans</u>, contact the Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or <u>www.cciio.cms.gov</u>. For church <u>plans</u> and all other <u>plans</u>, call 1-800-562-6900 for the state insurance department, or the insurer at 1-800-722-1471 or TTY: 711. Other coverage options may be available to you too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596.

Your <u>Grievance</u> and <u>Appeals</u> Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: your <u>plan</u> at 1-800-562-6900 or TTY: 711, or the state insurance department at 1-800-562-6900, or Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-722-1471.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-722-1471.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码1-800-722-1471.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-722-1471.

—To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.—



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby
(9 months of in-network pre-natal care and a
hospital delivery)

The <u>plan's</u> overall <u>deductible</u>	\$500
Specialist copay	\$25
Hospital (facility) <u>coinsurance</u>	20%
Other <u>coinsurance</u>	20%

This EXAMPLE event includes services like: <u>Specialist</u> office visits (*prenatal care*) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (*ultrasounds and blood work*) <u>Specialist</u> visit (*anesthesia*)

	Total Example Cost	\$12,700
Ir	n this example, Peg would pay:	
	<u>Cost Sharing</u>	
	<u>Deductibles</u>	\$500
	<u>Copayments</u>	\$0
	<u>Coinsurance</u>	\$2,000
	What isn't covered	
	Limits or exclusions	\$60

\$2,560

The total Peg would pay is

Managing Joe's type 2 Diabetes
(a year of routine in-network care of a well-
controlled condition)

The plan's overall deductible	\$500
Specialist copay	\$25
Hospital (facility) <u>coinsurance</u>	20%
Other <u>coinsurance</u>	20%

This EXAMPLE event includes services like: <u>Primary care physician</u> office visits (*including disease education*) <u>Diagnostic tests</u> (*blood work*) <u>Prescription drugs</u> <u>Durable medical equipment</u> (*glucose meter*)

	Total Example Cost	\$5,600			
In this example, Joe would pay:					
	<u>Cost Sharing</u>				
	<u>Deductibles</u>	\$200			
	<u>Copayments</u>	\$1,000			
	<u>Coinsurance</u>	\$20			
	What isn't covered				
	Limits or exclusions	\$20			

\$1.240

Mia's Simple Fracture (in-network emergency room visit and follow up care)

The plan's overall deductible	\$500
Specialist copay	\$25
Hospital (facility) <u>coinsurance</u>	20%
Other <u>coinsurance</u>	20%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
	+-,

In this example, Mia would pay:

Cost Sharing	
Deductibles	\$500
Copayments	\$100
Coinsurance	\$400
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$1,000

The total Joe would pay is

Notice of availability and nondiscrimination 800-722-1471 | TTY: 711

Call for free language assistance services and appropriate auxiliary aids and services.

Llame para obtener servicios gratuitos de asistencia lingüística, y ayudas y servicios auxiliares apropiados. 呼吁提供免费的语言援助服务和适当的辅助设备及服务。 呼籲提供免費的語言援助服務和適當的輔助設備及服務。 Gọi cho các dịch vụ hỗ trợ ngôn ngữ miễn phí và các hỗ trợ và dịch vụ phụ trợ thích hợp. 무료 언어 지원 서비스와 적절한 보조 도구 및 서비스를 신청하십시오. Звоните для получения бесплатных услуг по переводу и других вспомогательных средств и услуг. Tumawag para sa mga libreng serbisyo ng tulong sa wika at angkop na mga karagdagang tulong at serbisyo. Звертайтесь за безкоштовною мовною підтримкою та відповідними додатковими послугами. សូមហៅទូរសព្វទៅសេវាជំនួយភាសាដោយឥតគិតថ្លៃ ព្រមទាំងសេវាកម្ម និងជំនួយចាំបាច់ដែលសមរម្យផ្សេងៗ។ 無料言語支援サービスと適切な補助器具及びサービスをお求めください。 ለነፃ የቋንቋ እርዳታ አንልግሎቶች እና ተንቢ ድጋፍ ሰጪ አጋዥ መሳሪያዎችን እና አንልግሎቶችን ለማግኘት በስልክ ቁጥር Tajaajiloota deeggarsa afaan bilisaa fi gargaarsaa fi tajaajiloota barbaachisaa ta'an argachuuf bilbilaa. ਮੁਫਤ ਭਾਸ਼ਾ ਸਹਾਇਤਾ ਸੇਵਾਵਾਂ ਅਤੇ ਉਚਿਤ ਸਹਾਇਕ ਚੀਜ਼ਾਂ ਅਤੇ ਸੇਵਾਵਾਂ ਵਾਸਤੇ ਕਾਲ ਕਰੋ। Fordern Sie kostenlose Sprachunterstützungsdienste und geeignete Hilfsmittel und Dienstleistungen an. ີ ໂທເພື່ອຮັບການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ ແລະ ການບໍລິການ ແລະ ການຊ່ວຍເຫຼືອພິເສດທີ່ເໝາະສົມແບບບໍ່ເສຍຄ່າ. Rele pou w jwenn sèvis asistans lengwistik gratis ak èd epi sèvis oksilyè ki apwopriye. Appelez pour obtenir des services gratuits d'assistance linguistique et des aides et services auxiliaires appropriés. Zadzwoń, aby uzyskać bezpłatną pomoc językową oraz odpowiednie wsparcie i usługi pomocnicze. Ligue para serviços gratuitos de assistência linguística e auxiliares e serviços auxiliares adeguados. Chiama per i servizi di assistenza linguistica gratuiti e per gli ausili e i servizi ausiliari appropriati. اتصل للحصول على خدمات المساعدة اللغوية المجانبة والمساعدات والخدمات المناسبة. بر ای خدمات کمک زبانی ر ایگان و کمکها و خدمات امدادی مقتضبی، تماس بگیرید. Discrimination is against the law. Premera Blue Cross (Premera) complies with applicable Federal and Washington state civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex, including sex characteristics, intersex traits, pregnancy or related conditions, sexual orientation, gender identity, and sex stereotypes. Premera does not exclude people or treat them less favorably because of race, color, national origin, age, disability, sex. sexual orientation, or gender identity. Premera provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as gualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats, other formats). Premera provides free language assistance services to people whose primary language is not English, which may include gualified interpreters and information written in other languages. If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact our Civil Rights Coordinator. If you believe that Premera has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, sex, sexual orientation, or gender identity, you can file a grievance with: Civil Rights Coordinator - Complaints and Appeals, PO Box 91102, Seattle, WA 98111, Toll free: 855-332-4535, TTY: 711, Fax: 425-918-5592, Email AppealsDepartmentInguiries@Premera.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Ave SW, Room 509F, HHH Building, Washington, D.C. 20201, 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html. You can also file a civil rights complaint with the Washington State Office of the Insurance Commissioner, electronically through the Office of the Insurance

Commissioner Complaint Portal available at <u>https://www.insurance.wa.gov/file-complaint-or-check-your-complaint-status</u>, or by phone at 800-562-6900, 360-586-0241 (TDD). Complaint forms are available at

https://fortress.wa.gov/oic/onlineservices/cc/pub/complaintinformation.aspx.

